



Night of Hope is made excellent each year by engaged and supportive community volunteers, as well as through the leadership of Local Churches (Host Churches). Host Churches take the lead in planning the details of each unique party held across different locations in HEB ISD.

Our top priority is to keep our families, our volunteers, our community, and our staff safe while still being a source of Hope to the families and children we serve as they celebrate the joy and hope of this season.

This year, Night of Hope parties will be held as Drive -Thru style events in multiple locations. The process will look a little different, but the volunteer roles are still the same and are critical to the success of this event.

Below is a brief description of the different volunteer roles that you may be asked to serve in according to your desire to help and interests or abilities. We ask that you please become familiar with each of the roles listed. Since every role is important, we appreciate your flexibility and willingness to serve where needed!

For each party, the Host Church generally has a leadership team of volunteers who will assign and direct community volunteers the evening of the party. Please know that some volunteer roles may not be assigned until the night of the party.

## **Volunteer Roles**

### **Hosts** (Bilingual volunteers desperately needed!)

Friendly and engaging, hosts will interact, pray, share the gospel and serve families as they drive through the event and wait for gifts and food to be brought to their vehicle. Hosts will answer any questions and take note of prayer requests/church inquiries and fill out event response cards.

### **Greeters**

Welcomes participants and directs them to/through the event and into designated areas. This is a high energy role. Smiles, waves, "Merry Christmas" shout outs.

### **Snack/Hospitality Team**

Prepare individually wrapped snacks prior to the night of the event. Serve snacks to families in their vehicles while they wait for their gifts.

**Gift/Meal Distribution Team** (Bilingual volunteers needed!)

Volunteers inventory and organize the gift and food bags upon arrival at the party. Volunteers will distribute the gifts and food bags to runners and/or help carry the bags to the family vehicle.

**Parking Team**

Volunteers will safely direct vehicles into appropriate areas for gift distribution. Once vehicles have been served, volunteers will direct the flow of traffic out of the event.

**Translators**

Spanish, French, and Arabic translators are needed in various volunteer roles to assist with translation and communication of event details. .

As a drive-thru style event, Night of Hope parties will be held outdoors in the evening. Volunteers should dress weather appropriate, wear closed toed shoes, and may want to bring a headlamp or flashlight for personal use. Fun, festive Christmas attire is encouraged.